

Beware of Scam Phone Calls about Errors on Your Computer

If you receive a call from a person claiming that your computer has errors and viruses, it is likely a Phishing Scam, even if they claim to be from Microsoft or other well-known company. The caller may offer to connect to your computer to clean off viruses or want to sell you malware protection and ask for your credit card number. **Do not give these callers any information. Do not let these callers access your computer.**

Reputable companies like Microsoft do not generally call you about errors coming from your computer even though you 'send' those errors to Microsoft when asked.

How do the callers know you have had errors? They don't. Cyber-criminals just take a chance their chosen victims might have errors on their computer and will fall for their line. Allowing access to your computer could endanger your passwords, logins and other information. Your computer could be turned into a machine churning out SPAM to every email address in your computer causing additional calls to you – this time from your internet service provider just before shutting down your connection and from your friends and family asking why you sent a link or an advertisement or other junk email.



These calls could come from anywhere but the latest scam calls seem to be coming from **(425)998-1533** with Unknown Name on Caller ID. Bear in mind that criminals are becoming more creative and Caller IDs can be spoofed.

Typical scam calls:

One victim or "target" reports getting a call from MegaByte Solutions about computer errors.

Others report the caller identifying him or herself as being from the Microsoft Tech Center and saying the computer was in danger of crashing.

Some report allowing the scammer to remotely access their computer with software called LogMeIn Rescue software. *** LogMeIn is just one software a Cyber-criminal could misuse.

*Check our **Security Center** page for more information on safer computing and scams in general.*